

Minutes of Glan Clwyd Laryngectomy Club.

Faenol Fawr. 27/04/17

In attendance Janice Brogan (Head of Countrywide supplies – UK and N.I) and Dan Batsch (ATOS Regional representative)

Janice gave a short presentation on the role of Countrywide Supplies. The aim is to ensure that clients are not left without supplies. Created a single point of contact – Fiona for North Wales (covered by Nsatalie if on leave).

2 sections

1. Client support
2. GP liaison

There is a monthly call back – which individuals can defer to 3months if preferred.

Can use internet ordering.

They issue product updates

Deal with emergency supply requests

92% orders delivered within 7 days.

Can also deliver to UK/N.I. Holiday addresses.

Dan gave a short update on ACTOS – The largest head and neck company in the world.

They can link in to overseas agencies for travel abroad.

New products this year – valve change equipment – decreases time taken from 45 mins to less than 10mins.

LUNA – night time sleeping system – with a new adhesive – hydrogel which is soft as is the rubberised cassette.

They can and will liaise to visit the Nurse Specialists /SALT for educational update and teaching new skills.

Problems aired

1. Prescriptions for protracted periods abroad.
2. Availability of Tilly's forceps- useful for valve change and removal of debris.

Laryngectomy Members meeting:

Congratulations to Janet and Pete on their recent Marriage.
Welcome to Rhian – Student Nurse Llandudno, and to Lara and Sylvia.
Appreciation for the attendance and advice of Liz Thomas (SALT) and Candice and Sue (Support Nurses)

1 min silence was observed in recognition of the death of a member (Robert Owen. R.I.P.)

Reminder the next Macmillan Support Day is 27th September at the Beeches Hotel Prestatyn. Peter attended one recently and found it beneficial and educational.

Donation of £90 acknowledged from Sally from her knitting.

The 3-course meal at Llandrillo College with a cookery demonstration by Master Chef Michael Toms occurred on 4th April 2017. Report is available on website.

Updates from the Cancer Forum are available on the website.

Martin is intending to undertake to climb Snowdon as a fundraising event for the Laryngectomy club. He will do this on 24th June – the day of Snowdon Rocks Festival. Please spread the word and seek sponsorship. Forms to be available at the next meeting. Any others wishing to join him will be welcome.

Next meeting 1st June 2017 11.30 am at the Faenol Fawr.

Website: glanclwydlary.weebly.com

E Mail : GlanClwydLary@Gmail.com